

# SERVICES

## MediaRECOVER, LLC Offers Image, Data, and File Recovery Service

Our recovery service restores lost digital multimedia files from any and all types of media and data (smart media, compact flash, secure digital, etc). If you have accidentally deleted images, videos or audio files from your media, formatted the media, or pulled out the media during a write process we can recover your files. If the computer or camera asks you to format or initialize we can help you. Our recovery service offers you:

- Free card evaluation
- Quick and effective service - 1 to 3 day turnaround
- Flat-fee pricing
- There is no charge if we don't find your files
- Payments only after your files are recovered

Memory Size - All Media	Price - CDN
Up to 1gb	\$79.99
Over 1gb	\$99.99

### Pricing:

Service fee includes recovery to a CD or DVD (PC or Mac) and shipping back to you.

### International Orders:

Service orders from outside the U.S. are accepted, a \$25 charge will be added for shipping and handling to the service price.

### Media Supported:

CD, CD-R, CD-RW Media, Compact Flash, Digital Film Card, DiskOnModule (DOM), DVD, DVD-R, DVD-RW, Flash Card, Flash Disk, Flash Drive, Firewire Drives, Floppy disks, Hard disks, Hard drives, iStick, Memory Stick, Memory Stick Pro Duo Card, Microdrive, MMC, MultiMediaCard, PCMCIA, PC Card, Sandisk SD, Secure Digital Memory Card, Smart Media, Sony Magic Gate Duo, USB Drive, USB Flash Drive, USB media, USB Pen Drive, xD Picture Card, Zip disks and any media that appears as a drive letter. Please click here for Hard Drive Recovery.

### Products Supported:

Cell phones, Digital Cameras, Handheld PCs, iPod, iPod Mini, MDM Card, Mobile Digital Media, MP3 players, PDAs, Printers, Voice Recorders. Please click here for iPod Recovery.

### Files Supported (partial list):

AVI, CRW, DCR, GIF, EXL, JPG, JPEG, MOV, MPG, MPEG, NEF, Office Files, PDF, PSD, RAW, TAR, TIFF, TXT, WRD, WAV, ZIP.

### CoreMicro Supported Brands:

Apacer, Agfa, Atech, AVB, Canon, Casio, Compaq, CoreMicro, DataPack, DataTraveler, Delkin, Dycam, NEC Digimaster, EFilm, Epson, Ericsson, Everex, Flash RAM, Fuji, Fujitsu, Hitachi, Hama, HP, Intel StrataFlash, IO Gear, JVC, Kingston, Kingmax, Kodak, Konica, Kyocera, Lexar, LG Electronics, Mediatech, Memorex, Minolta, Mitsubishi, Mustek, Nikon, Olympus, Panasonic, Pentax, Philips, PNY, Polaroid, Pontis, PQI, Promaster by Wolfe's Camera, Pretec, Ramjet, RCA, Ricoh, Ridata, Ritek, Samsung, SanDisk, Sanyo, Sharp, Sony, Sigma, Simpletech, Sound Vision, SuperMedia, SuperMedia Pro, Super Talent, Transcend, Toshiba, Verbatim, Umax, Viking, Vivitar, Xelo, X Digital Media, Yashica.

### 3 Easy Steps

1. Stop using the card
2. Fill out the Service Form
3. Package and insure properly (a padded mailer is highly recommended)

### Service Form

- Service Form (PDF)
- Service Form (JPEG)



# MediaRECOVER™ SERVICE FORM

## CONTACT INFORMATION

Name (please print)	
Return Street Address	
Daytime Phone Number	Other Phone Number
Email Address	

## MEMORY CARD DESCRIPTION

Card Type: CompactFlash _____ SmartMedia _____ Memory Stick _____ MMC _____ xD Picture Card _____ Secure Digital _____ MicroDrive _____ Pen Stick _____ CDR/RW, DVDR/RW _____ Other _____	
Card Manufacturer	Card Size
Manufacturer	Model No.
Description of Data Loss	
Please Describe Any Recovery Attempts	
Description of Lost Files and How Many?	What type of file(s) (eg.JPG, MOV)?
	Have you purchased MediaRECOVER software?

## CREDIT CARD PAYMENT

Note: Will speed service. Your credit card is charged only after recovery services.

Type: Visa \_\_\_\_\_ MasterCard \_\_\_\_\_

Credit Card Number	Expiration Date
Exact Name on Credit Card	
Billing Address (If different from shipping address above)	
Cardholder Signature	Date

## RETURN SHIPPING METHOD

Standard return by First Class	Mail. Other services:
_____ Insurance (Add \$3)	
_____ Ground (Add \$6)	
_____ Second Day (Add \$15)	
_____ Overnight (Add \$20)	
_____ International Shipping/Handling (Add \$25)	

## SERVICE OPTIONS

_____ Recover files to a CD (included in service) _____ PC _____ Mac
_____ NEW! Card renewal service. Restoration of your media card back to like-new (\$15)
_____ Purchase MediaRECOVER software for image recovery - available for Win/Mac (\$29.95)

MediaRECOVER, LLC and/or CoreMicro Technology LLC does not guarantee recovery in all situations.

I understand that I am in no way guaranteed that any files will be recovered from the supplied media regardless of any expressed or implied comments. I Indemnify, defend, and hold harmless MediaRECOVER, LLC and/or CoreMicro Technology for any and all liability, actions, demands, liens, losses, costs, damages, judgements, and expense, including reasonable attorney's fees arising out of or resulting from MediaRECOVER, LLC and/or CoreMicro services. Note: CoreMicro is not responsible for lost or damaged in-bound shipments, Please ensure or use a tracking courier service.

\_\_\_\_\_  
Signature Date (mm/dd/yy)

<b>SEND THIS COMPLETED FORM AND YOUR MEDIA CARD TO:</b>
<b>CoreMicro (Canada)</b> 242 Earl Stewart Drive Aurora, Ontario L4G 6V8 Attn: MEDIA RECOVER
<b>CoreMicro (USA)</b> 8567 Coral Way #151 Miami, FL 33155-2335 Attn: MEDIA RECOVER